

The image shows a row of metal lockers with a glass-fronted section. Inside the glass section, a sign reads "Borrowing a Laptop?". Above the glass section, the text "Edinburgh Napier UNIVERSITY" is visible. The entire image is overlaid with a purple gradient and a large, curved purple shape on the right side.

LapSafe®

Diplomat™ Self-Service

Laptop Loan Charging Lockers

Self-Service

24 x 7 Device Loan Charging Lockers

The Diplomat™ is the most sophisticated and intelligent self-service locker system available in the market today. The Diplomat™ loans devices or lockers 24 x 7.

Devices such as laptops, Chromebooks and tablets can be automatically loaned to borrowers with no staff interaction.



Best Charged Device

Always deploys the device with the most charge



Scalable

Modular construction allowing scalability of your installation



Diplomat Dashboard

Remotely monitor, report device availability and check for errors



Customisable

Choose the colour style to compliment your brand and interior



Vision

Clear vision panels in locker doors to check device presence



ID Options

MIFARE®, RFID, Magnetic Stripe and Biometrics



03



Borrowing a Device

How it Works

Users can access devices anytime via our clear touch screen interface. This allows users access to fully charged devices on demand with no fuss.



Best Charged Device

Always deploys the device with the most charge



Dual Authentication

Users re-scan at locker to confirm they are removing the device



Confirmation

Ability to email receipt to user or print a hard copy



Borrow Options

Modular construction allowing scalability of your installation



5 Simple Steps

Borrowing a device or locker is quick and easy



Interface

Clear 19" touch screen user interface

5 Simple Steps

To Borrow A Device



Choose a Device or Locker



Scan ID & Accept Terms



Scan ID At Locker



Remove The Device



Return Device When Finished

Intelligent SmartLine™ Charging

For Loaning Best Charged Devices

SmartLine™ features LapSafe®'s unique ultra-safe built in charging that is specific to the make and model of laptop, Chromebook or tablet.

Charging is integrated into the borrow and return process to ensure the best charged device is loaned at all times.



Intelligent Monitoring

We never allow a device to be deployed with insufficient charge



Power Saving

Our PoweSave™ automatically turns off charging when devices are fully charged



LED Indicators

LED indicators display charging status and availability of devices



Built-in Charging

SmartLine™ eliminates the need to use AC adaptors



Power Management

SmartLine™ includes protection for in-rush, power surge and residual voltage protecting the user and the devices

Device Detection
USB-C



Bring Your Own Device (BYOD)

Charging Options



ChargeLine™

Plug Socket Charging

Our ChargeLine™ charging solution uses the devices own AC adaptors. Standard UK 3-pin or Euro plug sockets are conveniently fitted in each locker bay allowing easy access to devices.



ChargeLine™ Ultra

Plug Socket & Twin USB Charging

Where BYOD lockers are required our ChargeLine™ Ultra charging method is an ideal solution. Up to three devices can be charged using USB or standard mains socket* fitted into each locker bay.

LapSafe®'s power management system incorporates three key areas of protection; soft-start, surge, and residual voltage. These provide the highest level of protection for the user, your equipment and electrical circuits.

**Euro versions available*

LMS Integration

Use Your Existing Library Management System

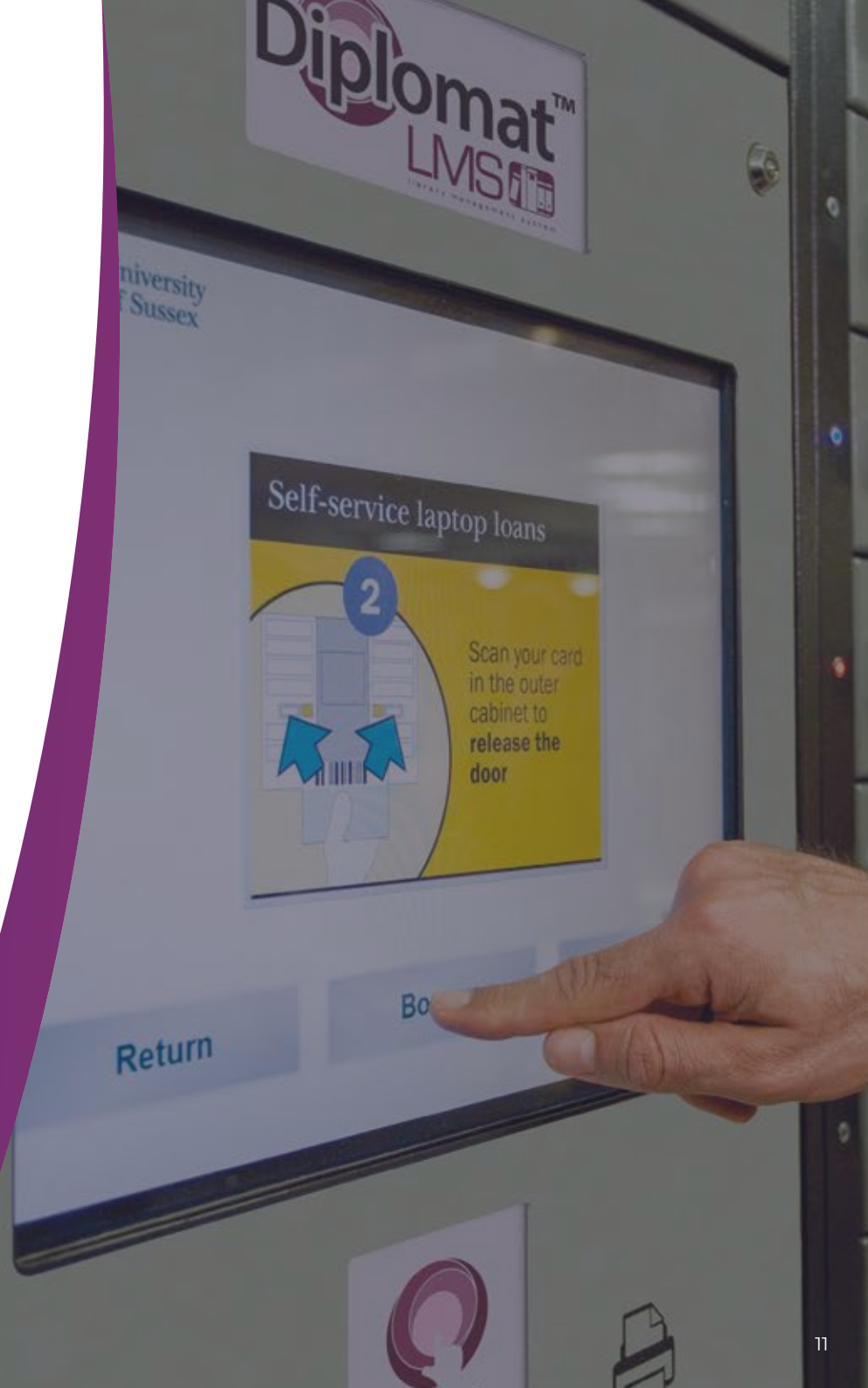
The Diplomat™ Self-Service solution can be fully integrated with your LMS using SIP2*. Devices and/or lockers are set-up as assets, just like a book.

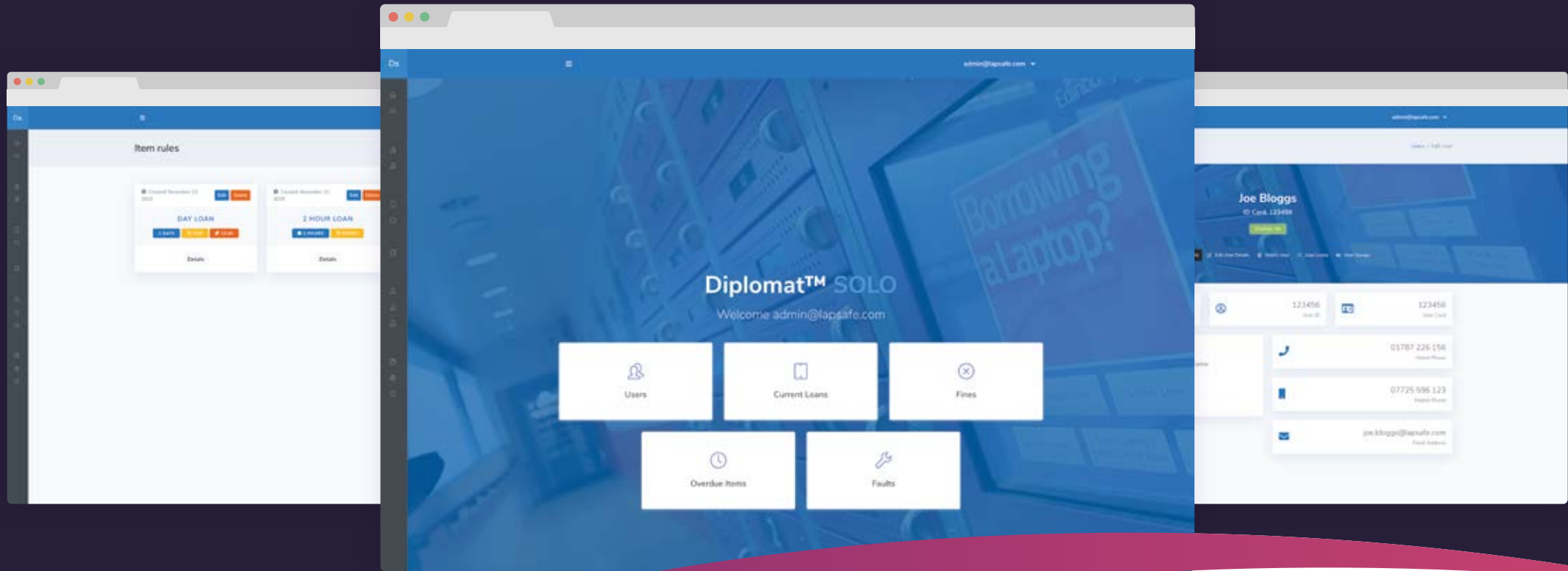
With full SIP2 communications we authenticate borrowers, check-out and check-in transactions with the LMS ensuring full control and status of the current loans and returns.

*SIP2 licences may be required, please contact your LMS provider



This is not an exhaustive list of Library Management Systems we can integrate with





SOLO™ Integration

Our Self-Service Web Application



Management

Keep control of users, devices, loans, returns, rules and fines (if applicable)



Reporting

Scheduled reports in .csv or .pdf can be emailed to administrators keeping them up to date

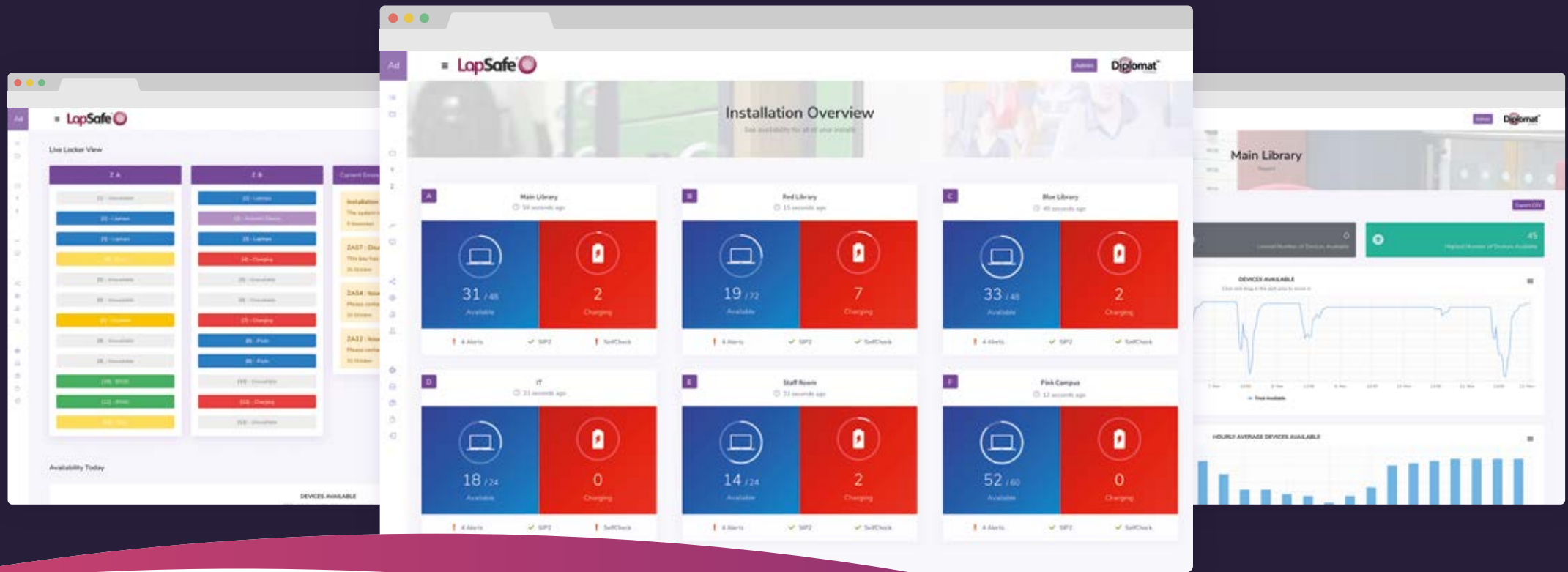


Active Directory

Connect to Active Directory to maintain and authenticate users

Integrate your lockers with our SOLO™ management tool. Comprised of our SQL database and fully featured browser application. Management of users, devices, rules, loans and transactions are simple.

Create groups for devices and users, allocate users to groups so you can keep control of who can borrow your devices. Multiple access levels provide control and functionality. Automated reporting and email alerts keep you informed and on track.



Diplomat™ Dashboard

Monitor, Report & Check for Alerts



Live Information

Always up-to-date, see at a glance the status of your devices



Locker View

See availability status for each individual locker bay in real-time



Alerts

Automatic email alerts for devices not plugged back in and doors left open



Reporting

Report and monitor device availability during any time period



Automated Reports

Report and monitor device availability during any time period



Support Ticketing

Log, respond and see historical customer support tickets



API Integration

Display availability within your applications, websites or via digital displays



Self-Service LITE

Cost Effective Self-Service Laptop Loans

Where cost is paramount, our LITE version offers the perfect solution to provide self-service to users. With time based deployment, devices are held when returned for 60 minutes before being released for loan with sufficient charge.

Start with just a terminal with eight loaning bays and expand your system when budgets allow. Clear and simple to use, loaning devices couldn't be easier.

Key differences between Diplomat™ & Diplomat™ LITE



Time Based Deployment

Devices charge for 60 minutes before they are deployed again



Cost Effective Start

Go Self-Service with just a terminal that includes 8 charging bays



Borrow Options

Users can choose from two different devices to borrow



15" User Interface

Up to 15" easy to use touch screen interface

Model Comparison

The Diplomat™ Self-Service Range

	Width	Height	Depth	Weight
Terminal / Locker	516mm	1950mm	450mm	70kg / 85kg
Tablet Locker	335mm	1950mm	450mm	80kg

DIPLOMAT™



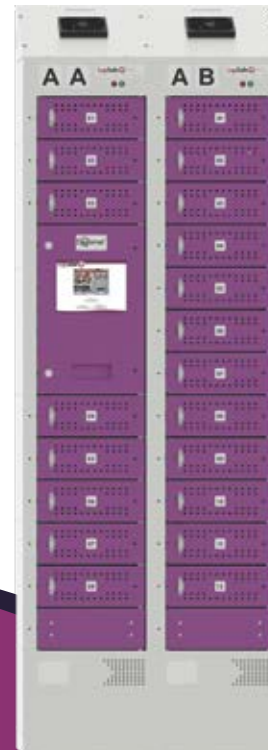
Laptop

Tablet

DIPLOMAT™ LITE



Laptop



Tablet

	DIPLOMAT™	DIPLOMAT™ LITE
BORROW OPTIONS	3	2
DEPLOYMENT TYPE	Best Charged	Time Based
TOUCH SCREEN SIZE <i>Laptop / Tablet</i>	19"	15" / 10"
MINIMUM BAYS	12	8
MAXIMUM SIZE <i>Terminal / Site</i>	96 / Unlimited	92 / Unlimited
TOWER HANDLING	Mix	Left or Right
AUTHENTICATION	Dual	Single
CUSTOMISABLE UI	✓	✓
ID OPTIONS	MiFare, RFID, Barcode, Magnetic Stripe & Biometric	
BAY VISION PANELS	✓	✗
RECEIPT PRINTER	✓	✗
DASHBOARD	✓	✓
LIFETIME WARRANTY*	✓	✓

*See lapsafe.com/warranty for full details

Additional Options

For The Diplomat™ Range

Update Devices

Using the Optional Data Transfer

Updates can be carried out on the devices in-situ using Wake on LAN (WoL) with our optional Data Transfer solutions.

Switches and structured cabling is provided to connect your devices to your network.

When using our SmartLine™ USB-C charging; data can also be delivered through the same USB-C cable making it quick and simple to connect devices to your network for updates.

Other Products Available

Within the Diplomat™ Range



Diplomat™ Lockers

Smart charging lockers which offer a number of locking styles from simple camlock to sophisticated intelligent electronic locks.



Diplomat™ Connect

Diplomat™ Connect brings full remote control of devices stored and powered inside.



Diplomat™ 1-2-1

Diplomat™ 1-2-1 continually monitors when a device is connected to its charging system and reports its status to our Availability Dashboard, giving you a live update of the current availability of laptops, Chromebooks or tablets.

GLOBAL INSTALLATIONS **475** **LAPSAFE®**
BAYS AROUND THE WORLD **15,000** **SURVEY 2019**
University Self-Service Laptop Loan Survey 2019

LOANS PER DAY **19,939** **8 IN 10** USE THE DASHBOARD
LOANS PER MONTH **606,500** **62,000** DASHBOARD LOG-INS
LOANS PER YEAR **7,278,000** **485,200** STAFF HOURS SAVED

LAPSAFE® ACROSS THE GLOBE



10 Countries
Over **4** Continents

11,618 Miles To Our
Furthest Installation

FIVE STAR RATED

★★★★★ **67%**
★★★★☆ **33%**

Excellent Products,
Excellent Support,
Highly Recommended!

AS TALL AS...

If you stacked all the
Diplomat™ units in
the world it would
reach **8415** feet tall!
That's as tall as
10 Eiffel Towers!

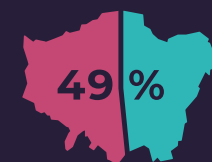


UNITED KINGDOM



Universities by Region
Using the Diplomat™

LONDON

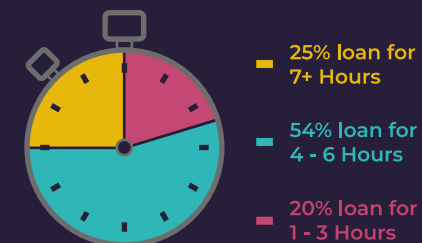


49% of all
London
Universities
use LapSafe®

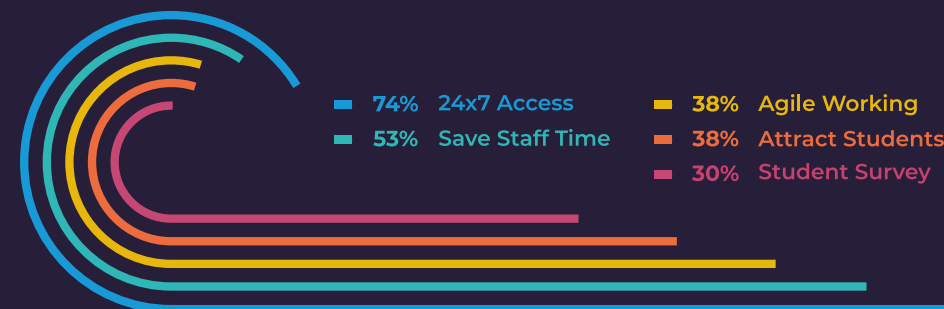
WHY STUDENTS USE SELF-SERVICE



AVERAGE LOAN TIME



WHY UNIVERSITIES OFFER SELF-SERVICE LOANS





Just A Selection Of Our
Happy Self-Service Customers

“We felt that automating our laptop loan service would free up staff which would enable them to give more face to face help to the students. This is why we chose to go down the automated route, we wanted to be able to offer to our students a service with a quicker turnaround, and having it available for them 24 x 7”

Edinburgh Napier University





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